

[LG&E and KU Energy](#) [Sign In](#)

[⬅ Back](#)

IT Systems Engineer

Louisville
4874BR

Position Purpose

Successful candidate will support Windows Server environments, Linux Server environments, Virtualization, and security platforms such as patching, logging, and AV/Malware solutions with a focus on critical infrastructure security practices and procedures. Under general supervision, responsible for infrastructure hardware and software and/or analytical activities associated with one or more technical areas such as, but not limited to, infrastructure design, engineering, computer hardware, operating systems, Third party products, Enterprise Application Administration, implementation, troubleshooting, maintenance and operations/user support (24x7).

Address

55 Kingbrook Parkway

City

Simpsonville

State

Kentucky

Company Paid Relocation - External

Not Provided

Job Function

Information Technology

Required Education & Experience

Bachelor’s degree in Information Technology, Engineering, Computer Science, or an alternate combination of education and experience which results in the equivalent job knowledge and skills. One or more years of technical support and multi-user computing platform experience.

Job level and title will be determined based upon the successful candidate’s education and experience.

Preferred Qualifications

Demonstrated hands-on experience with a SIEM system is helpful.

Demonstrated experience with automation tasks.

Technical support and multi-user computing platform experience preferred. Continuing education courses/technical seminars.

Possesses moderate knowledge of various technologies and demonstrates the ability to leverage and appropriately integrate those technologies.

A successful academic and work background indicating a demonstrated ability to absorb information, apply conceptual skills in practical applications, achieve desired results in a highly technical, operating environment. Incumbent must effectively deal with the rapid technological and business change while maintaining enthusiasm and displaying sound judgment.

Candidates must be willing to work in a highly regulated environment that requires conformance to operating procedures and evidence documentation for tasks performed.

Job Description

- Troubleshoots and resolves moderately complex infrastructure hardware and software problems for multi-user computer platforms. Participates in problem resolution activities and resolves moderately complex technology issues.
- Installs and maintains infrastructure hardware and software. Implements standard practices for support and maintenance activities.
- Participates in performance monitoring, tuning, availability, and capacity planning of multi-user computer platforms.
- Participates in the engineering, design, and project management of multi-user computer platforms. Develops and maintains diagrams documenting systems.
- Write and maintain custom scripts to automate tasks using PERL, PowerShell, VB, etc.
- Participates in technology evaluation and selection processes, ensuring compatibility between client requirements and technical performance. Documents analysis and recommendations. Balances technology integration alternatives and recommends action with consideration to both technical efficiency and effectiveness.
- Effectively communicates with clients, peers and management by blending appropriate levels of technical and business detail to ensure issues are thoroughly understood by his/her audience. Develops and maintains relationships with clients, peers, vendors and management.
- Works in conjunction with IT Security to ensure that company security is not compromised. Participates in development of satisfactory backup and restore practices as well as disaster recovery planning and testing.
- Participates in establishing processes and procedures that improve efficiency and support compliance with federal and regulatory requirements.
- All other duties and projects as assigned.

Work Conditions

Normal office

Physical Effort

Primarily sitting with optional standing/walking and moderate lifting.

[Apply to job](#)[Save](#)[Send to friend](#)[EEO is the Law](#)[EEO Supplement](#)[Pay Transparency Nondis...](#)[IBM Online Privacy State...](#)